

OFFICE OF THE
FIRST SELECTMAN

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Lynne A. Vanderslice
First Selectwoman

Lori A. Bufano
Second Selectwoman

Joshua S. Cole
Selectman

Deborah A. McFadden
Selectwoman

Ross H. Tartell
Selectman

TOWN HALL
238 Danbury Road
Wilton, CT 06897

BOARD OF SELECTMEN SPECIAL MEETING
Wednesday March 3, 2021
Held Electronically

PRESENT: First Selectwoman Lynne Vanderslice, Lori Bufano, Joshua Cole, Deborah McFadden, Ross Tartell

GUESTS: IS Director John Savarese, CFO Anne Kelly-Lenz, Manager Financial Reporting & Planning Anthony DeFelice

A. Call to Order

Ms. Vanderslice called the meeting to order at 7:03pm.

B. Public Comment

None

C. Discussion and/or Action

1. Discussion of Information Services FY2022 Budget

Ms. Vanderslice introduced John Savarese-Director of Information Systems to review the department's FY2022 Budget. Mr. Savarese presented the department's budget request, shared information on cyber security and addressed member questions. (Presentation attached)

2. Discussion of FY2022 Budget Operating Expense and Operating Capital Request, Recommendations for FY2022 Budgeted Senior, Individuals with Disabilities and WVAC Tax Relief

The members discussed the budget requests. Ms. Vanderslice recommended tax relief for seniors, individuals with disabilities, WVAC and Georgetown Volunteer Firefighters and EMS be budgeted at the same amount as FY2021.

3. Motions to Amend Budgets and Motions to Adopt Budgets for Items Listed in Agenda #2 above

Motion to submit budget requests, as presented, to the Board of Finance for the FY2022 BoS operating expenses and operating capital, revenues in the FY2022 senior, individuals with disabilities and WVAC and

Georgetown. Motion was moved by Ms. McFadden seconded by Ms. Bufano and carried 5-0.

Ms. McFadden asked that, at a future date, department heads make a presentation to the BoS of how their operations address the goals of the POCD. She also requested a future discussion of Sustainable CT and Economic Development and Funds, other than the general fund. Ms. Vanderslice responded.

D. Public Comment
None


E. Adjournment
There being no further business, motion moved by Ms. Bufano, seconded by Ms. McFadden to adjourn meeting at 8:24 pm. Motion carried 5-0.

Respectfully submitted
Jacqueline Rochester
Taken from video

Cyber Security

- Threat level – on the increase
- For municipalities – targeted attacks
 - “Spear phishing”
- Defense at the perimeter
 - Firewall – intrusion prevention
 - Updated every 2 hours
 - Web filter -- by category
 - Spam filter – scan contents, sources
 - Proactive threat protection – analyze packets
- Defense on the desktop
 - Desktop antivirus – stop known malware, suspicious activity
- Defense at the fingertips
 - Alert and informed users
 - Awareness training
 - Penetration testing
- The pound of cure
 - Backup – on site
 - Backup – off site



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- Ransomware attacks are costly for state and local government entities. From 2017-2020, the estimated reported ransom paid per event in municipalities was \$125,697.
 - Ransomware attacks can cause significant downtime and denial of critical community services, such as healthcare and law enforcement. One analysis pegged the average downtime from a ransomware attack at 9.6 days.
 - Attacks on local government have risen significantly. Between 2018 and 2019 known attacks on local governments rose 58.5%.

Municipalities Remain Ripe Targets for Cyber Attacks: Research - MSSP Alert

Even our trusted
commercial
partners . . .



Dear John,

We recently discovered bad actors have purchased the domain “esosolutions.org” and are sending emails from this domain in an attempt to spoof our customers. Unfortunately, the emails appear to use the name of a current ESO employee and our current signature format. The only giveaway is the “@esosolutions.org” in the email address. Specifically, these bad actors are communicating that ESO’s “receiving payments method has changed” and offering to send a copy of updated banking instructions.

To verify the email address of the sender, see the sample screenshot below. Note the “.org” in the email address that confirms it is fraudulent.

Defend the Periphery



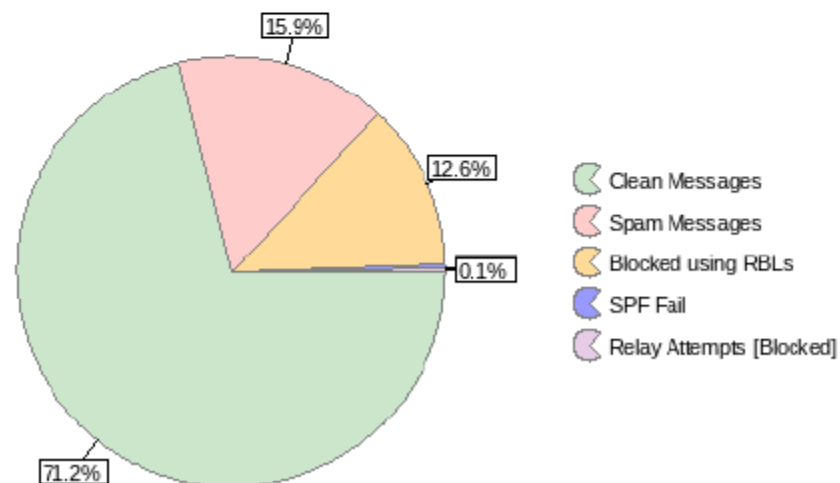
TitanHQ

SpamTitan

SpamTitan Mail Firewall Report

Report Type: Summary Report
Hostname: spamtitan.wiltonct.org
Report Period: 26-Feb-2021 00:00 -
26-Feb-2021 23:59
Report Generated: 27-Feb-2021 04:31

	Mail Type	Count
1.	Clean Messages	2824
2.	Spam Messages	630
3.	Blocked using RBLs	501
4.	SPF Fail	12
5.	Relay Attempts	2



Prevention + Cure

All-In-One BCDR For Managed Services

Built for MSPs to ensure their client's business is always on and resilient to disasters, SIRIS is a complete solution—local and cloud BCDR backed by 24x7x365 single-vendor support. Deliver BCDR services without the need to cobble together individual technologies.



The screenshot displays the SIRIS Backup Status interface. It features a navigation bar with tabs for 'Backup Status', 'Reports', 'Alerts', and 'Settings'. The main content area is divided into three sections: 'Backup Status', 'Backup History', and 'Backup Settings'. The 'Backup Status' section shows a table of backup jobs with columns for 'Job Name', 'Status', 'Last Backup', 'Next Backup', 'Progress', and 'Error'. The table lists several backup jobs, including 'Backup - All Data', 'Backup - App Data', 'Backup - App Logs', 'Backup - App Settings', 'Backup - App Users', 'Backup - App Volumes', 'Backup - App Volumes (2)', 'Backup - App Volumes (3)', 'Backup - App Volumes (4)', 'Backup - App Volumes (5)', 'Backup - App Volumes (6)', 'Backup - App Volumes (7)', 'Backup - App Volumes (8)', 'Backup - App Volumes (9)', 'Backup - App Volumes (10)', 'Backup - App Volumes (11)', 'Backup - App Volumes (12)', 'Backup - App Volumes (13)', 'Backup - App Volumes (14)', 'Backup - App Volumes (15)', 'Backup - App Volumes (16)', 'Backup - App Volumes (17)', 'Backup - App Volumes (18)', 'Backup - App Volumes (19)', 'Backup - App Volumes (20)', 'Backup - App Volumes (21)', 'Backup - App Volumes (22)', 'Backup - App Volumes (23)', 'Backup - App Volumes (24)', 'Backup - App Volumes (25)', 'Backup - App Volumes (26)', 'Backup - App Volumes (27)', 'Backup - App Volumes (28)', 'Backup - App Volumes (29)', 'Backup - App Volumes (30)', 'Backup - App Volumes (31)', 'Backup - App Volumes (32)', 'Backup - App Volumes (33)', 'Backup - App Volumes (34)', 'Backup - App Volumes (35)', 'Backup - App Volumes (36)', 'Backup - App Volumes (37)', 'Backup - App Volumes (38)', 'Backup - App Volumes (39)', 'Backup - App Volumes (40)', 'Backup - App Volumes (41)', 'Backup - App Volumes (42)', 'Backup - App Volumes (43)', 'Backup - App Volumes (44)', 'Backup - App Volumes (45)', 'Backup - App Volumes (46)', 'Backup - App Volumes (47)', 'Backup - App Volumes (48)', 'Backup - App Volumes (49)', 'Backup - App Volumes (50)', 'Backup - App Volumes (51)', 'Backup - App Volumes (52)', 'Backup - App Volumes (53)', 'Backup - App Volumes (54)', 'Backup - App Volumes (55)', 'Backup - App Volumes (56)', 'Backup - App Volumes (57)', 'Backup - App Volumes (58)', 'Backup - App Volumes (59)', 'Backup - App Volumes (60)', 'Backup - App Volumes (61)', 'Backup - App Volumes (62)', 'Backup - App Volumes (63)', 'Backup - App Volumes (64)', 'Backup - App Volumes (65)', 'Backup - App Volumes (66)', 'Backup - App Volumes (67)', 'Backup - App Volumes (68)', 'Backup - App Volumes (69)', 'Backup - App Volumes (70)', 'Backup - App Volumes (71)', 'Backup - App Volumes (72)', 'Backup - App Volumes (73)', 'Backup - App Volumes (74)', 'Backup - App Volumes (75)', 'Backup - App Volumes (76)', 'Backup - App Volumes (77)', 'Backup - App Volumes (78)', 'Backup - App Volumes (79)', 'Backup - App Volumes (80)', 'Backup - App Volumes (81)', 'Backup - App Volumes (82)', 'Backup - App Volumes (83)', 'Backup - App Volumes (84)', 'Backup - App Volumes (85)', 'Backup - App Volumes (86)', 'Backup - App Volumes (87)', 'Backup - App Volumes (88)', 'Backup - App Volumes (89)', 'Backup - App Volumes (90)', 'Backup - App Volumes (91)', 'Backup - App Volumes (92)', 'Backup - App Volumes (93)', 'Backup - App Volumes (94)', 'Backup - App Volumes (95)', 'Backup - App Volumes (96)', 'Backup - App Volumes (97)', 'Backup - App Volumes (98)', 'Backup - App Volumes (99)', 'Backup - App Volumes (100)'. The 'Status' column shows 'In Progress' for most jobs, and the 'Progress' column shows a progress bar. The 'Error' column shows 'None' for all jobs.

Ransomware Recovery

All backups are scanned for ransomware and mounted to ensure they are ready to restore. Simply 'turn back the clock' to a snapshot before the attack happened.

A Job for the Whole Organization

Why Do Chief Security Officers Leave Jobs So Often?

In both public and private organizations, chief information security officers have shorter tenures than CIOs. Why do cybersecurity heads so quickly leave jobs — or get forced out?

BY DAN LOHRMANN / FEBRUARY 28, 2021



Is it time to look elsewhere?

Everyone knows that cybersecurity is a red-hot career field, and chief security officers (or chief information security officers in many organizations) are the ones leading the online security defense. So how can we explain the current situation where about **24 percent** of Fortune 500 CISOs last just one year, according to Cybercrime Magazine?

Digging deeper, the average tenure of a CISO is just 26 months, **according to ZDNet.**



Account	Cost Center				
Misc. Contract Services	Information Systems				
001-05-2000.49650		2020	2021	2022	2022
<u>Vendor</u>	<u>Purpose</u>	<u>Request</u>	<u>Request</u>	<u>Request</u>	<u>Description of Activities</u>
Various	GIS				
Consolidated Computing	Outsourced work:	\$ 50,000	\$ 29,000	\$ 10,300	<u>On-going system & security management</u>
	Sr Network Engineer				Upgrade and maintenance of network security, server & SAN software
	(host servers, vmWare,				Assist with networking issues as required
	& network storage				
Systems Integration	Outsourced work:	\$ 105,000	\$ 82,800	\$ 112,000	<u>On-going system & security management</u>
	Sr Network Engineer, acting				Manage firewalls, security policies, network gateways, Datto backup systems, WiFi controllers, etc.
	as system administrator				Manage Exchange server, email archive, and spam filter
	(network switches, servers,				Apply updates to server operating systems and database systems
	firewalls and systems				VMware and storage array allocations
	software)				Work with outside vendors (NexGen, Vision, QDS, Cott, etc.)
					Provide guidance and training to Information Systems staff
					For more detail, see attachment
			\$ 27,200	\$ 27,200	<u>Special Projects</u>
			\$ 7,680	\$ 7,680	Disaster Recover & Business Continuity
			\$ 3,840	\$ 3,840	Exchange – store & update user contact information
			\$ 4,800	\$ 4,800	Expand backup of desktop systems
			\$ 4,800	\$ 4,800	System migrations, as required by vendors & departments
			\$ 6,080	\$ 6,080	Projects requested by departments
Other Consultants	for unique projects	\$ 5,000	\$ 6,000	\$ 3,500	GIS data transformation and loading
Wiring Contractor	as required	\$ 8,000	\$ 5,000	\$ 12,000	Network & electrical
Total		\$ 168,000	\$ 150,000	\$ 165,000	

GENERAL FUND EXPENDITURES								
Account	Cost Center							
Computer Software Maintenance	Information Systems							
			Projected	Actual	Request	Budget - Amend	Request	Comment
Vendor	Used by	Purpose	2020	2020	2021	2021	2022	
New World (Tyler)	All	A/P, GL, HR, Payroll, Permitting	\$ 41,697	\$ 44,620	\$ 42,000	\$ 42,000	\$ 44,800	Town portion
ARCGIS - ESRI	Land Use, Assessor, DPW, ES	GIS	\$ 25,000	\$ 25,000	\$ 25,000	\$ 25,000	\$ 27,500	Price increase
NexGen (120+ towns, State Police)	Emergency Services	Dispatching, PD Records Mgmt	\$ 24,279	\$ 22,969	\$ 26,000	\$ 26,000	\$ 24,000	Price increase - est
NexGen NetMotion	Emergency Services	Tech in the fire & police vehicles	\$ 2,500	\$ 1,969	\$ 2,500	\$ 2,500	\$ 2,000	
QDS	Tax & Assessor	Prop tax assessment and collection	\$ 18,000	\$ 9,500	\$ 19,000	\$ 19,000	\$ 12,000	Actual
Various	IS-Infrastructure	Backup & recovery-all departments	\$ 52,400	\$ 58,545	\$ 55,000	\$ 55,000	\$ 55,000	Datto storage increase
		Infrastructure: , servers, network,						See vendors below
		VMWARE, Windows servers, SAN,						
		firewall, Datto						
Various	IS-security	Security software , specifics withheld	\$ 17,000	See above	\$ 18,000	\$ 18,000	\$ 18,000	Incl MDM, AV upgrade
Logmein	all	Remote login to work from home	\$ 7,500	\$ 7,500	\$ 7,500	\$ 7,500	\$ 9,500	Additional licenses
Kyocera	all	Laserfiche-document management	\$ 8,300	\$ 8,300	\$ 8,300	\$ 8,300	\$ 8,700	Price increase
Filemaker	all	Misc databases such as Boards	\$ 5,455		\$ 5,455	\$ 5,455	\$ 5,455	
360Works	all	Filemaker automation	\$ 585		\$ 585	\$ 585	\$ 585	
New England Geo	all and public	New public access to GIS	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	\$ 5,000	
SeeClickFix	all and public	Work request & ticketing system	\$ 7,592	\$ 7,592	\$ 7,592	\$ 7,592	\$ 7,592	
Desktop utilities and other	all	Productivity	\$ 1,000		\$ 16,108	\$ 16,108		
Zoom	all	Boards & Commissions, TH Depts					\$ 6,420	
Adobe products	All	Document mgmt, forms creation					\$ 6,000	
CivicPlus	All	Web hosting		\$ 9,000			\$ 9,000	
Carousel	All	Telephone software		\$ 747			\$ 748	
Cott	Town Clerk	Town Clerk		\$ 2,700			\$ 2,700	
Total			\$ 216,308	\$ 203,441	\$ 238,040	\$ 238,040	\$ 245,000	
Consolidated				\$ 35,024				
Systems Integration				\$ 14,856				
Wells Fargo				\$ 8,665				
				\$ 58,545				

Budget & Proposed Expenditures - Summary - Information Systems	Balance	Proposed Expend	Balance EOY	Budget Req	Proposed Expend	Balance EOY	Budget Req	Proposed Expend	Balance EOY	Budget Req	Proposed Expend	Balance EOY	Budget Req	Proposed Expend	Balance EOY	Budget Req	Proposed Expend	Balance EOY	Requests Total
	2/12/2021	FY21	FY21	2022	FY22	FY22	2023	FY23	FY23	2024	FY24	FY24	2025	FY25	FY25	2026	FY26	FY26	FY22-26
Information Systems - Capital																			
001-90-9020.53015- Computer Hardware	\$ 47,501	\$ 47,501	\$ -	\$ 75,000	\$ 75,000	\$ -	\$ 50,000	\$ 50,000	\$ -	\$ 50,000	\$ 50,000	\$ -	\$ 234,000	\$ 234,000	\$ -	\$ 234,000	\$ 234,000	\$ -	\$ 643,000
001-90-9020.54216 - Fiber Backbone	\$ 10,000	\$ 10,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
001-90-9020.54235 - Computer Software	\$ 155,717	\$ 40,717	\$ 115,000	\$ -	\$ 30,200	\$ 84,800	\$ -	\$ 26,200	\$ 58,600	\$ 50,000	\$ 65,200	\$ 43,400	\$ 50,000	\$ 81,200	\$ 12,200	\$ 50,000	\$ 62,200	\$ -	\$ 150,000
001-90-9020.54299 - GIS	\$ 25,000	\$ 25,000	\$ -	\$ 10,000	\$ 10,000	\$ -	\$ 10,000	\$ 10,000	\$ -	\$ 10,000	\$ 10,000	\$ -	\$ 10,000	\$ 10,000	\$ -	\$ 10,000	\$ 10,000	\$ -	\$ 50,000
	\$ 238,218	\$ 123,218	\$ 115,000	\$ 85,000	\$ 115,200	\$ 84,800	\$ 60,000	\$ 86,200	\$ 58,600	\$ 110,000	\$ 125,200	\$ 43,400	\$ 294,000	\$ 325,200	\$ 12,200	\$ 294,000	\$ 306,200	\$ -	\$ 843,000
Proposed Expenditures - Detail																			
Computer Hardware																			
Server replacements, 2x DL360		\$ 29,000			\$ 15,000														
Replace firewalls, add High Availability		\$ 15,900																	
Network & server infrastructure replacement													\$ 184,000			\$ 184,000			
Workstation & printer replacement program (5/yr cycle)					\$ 42,000			\$ 22,500			\$ 47,000			\$ 47,000			\$ 47,000		
Additional workstations & laptops for remote work		\$ 2,601			\$ 3,000			\$ 3,000			\$ 3,000			\$ 3,000			\$ 3,000		
A/C replacement - server room								\$ 12,000											
WiFi WAPs - Police HQ					\$ 4,800														
WiFi server and WAP replace - all buildings, except PD					\$ 10,200			\$ 12,500											
Total		\$ 47,501			\$ 75,000			\$ 50,000			\$ 50,000			\$ 234,000			\$ 234,000		
Fiber Backbone																			
Complete, upgrade fiber ring, TH campus		\$ 10,000			0			0			0			0			0		
Computer Software																			
Network monitoring software		\$ 5,500																	
Active Directory management tools		\$ 3,000																	
On-premise Dropbox		\$ 5,000																	
IoT applications		\$ 1,200			\$ 1,200			\$ 1,200			\$ 1,200			\$ 1,200			\$ 1,200		
Desktop virtualization software		\$ 8,000			\$ 4,000														
Desktop productivity software		\$ 18,017			\$ 5,000			\$ 5,000			\$ 15,000			\$ 10,000			\$ 10,000		
Microsoft upgrades					\$ 20,000			\$ 20,000			\$ 49,000			\$ 70,000			\$ 51,000		
Total		\$ 40,717			\$ 30,200			\$ 26,200			\$ 65,200			\$ 81,200			\$ 62,200		
Expires		\$ 40,718						\$ 50,000			\$ 65,000								Exp Total
GIS																			
Additional layers - collect data & add to ArcGIS server		\$ 5,000			\$ 10,000			\$ 10,000			\$ 10,000			\$ 10,000			\$ 10,000		
Synology rackstation		\$ 4,500																	
Allocation of server & storage enhancement (from Comp HW)		\$ 15,500																	
Total		\$ 25,000			\$ 10,000			\$ 10,000			\$ 10,000			\$ 10,000			\$ 10,000		